IP??????? ??CIO?? jing

?VoIP??????????????????????IP??????????????????(PBX)???IP?????????????

???????????????????????????? Mettler-Toledo Hi-Speed???IT??John L. Petry????????????????????????????????

?Petry???

??Petry????Nortel Networks?????PBX?????????IP????????????Petry?????????IP??IP???????

???????????VoIP??????????????????????????G?????????????Cisco Power over Ethernet Gbit????

??????????????????IP???????????Forrester Research??????Elizabeth Herrell???????????????PBX??

??(IP??)??????????????????

Forrester???????????????23%??????????????IP????????2006??????14%?????????54%??????????????IP????????????2006??????51%?

35%?????????2008????IP???????90%?????2012???????

Rich Ridolfo, ???????????Simat, Helliesen & Eichner?CIO,??2005????????????IP????????????????????????????Cisco???IP??????????????Iwatsu American ??????????

???????????Ridolfo??5??6?PBX??????????????????

Ridolfo???????????????????????????

???????????????Lotus Notes,??

???IP?????????????Herrell??IP?????????????????

???????????Herrell??

??

??IP???????????????????????????????????